

“PONTE NEL SOLE” REGULATIONS

ACTIVITIES

The Tibetan bridge is not a free-access, free-use playground, but an acrobatic route at height, located between two sides of the territory of the Municipality of Dossena. The route must be tackled in the correct way, with the appropriate equipment, with the devices provided by the manager and under the control of the staff in charge. Take care for your safety and that of others!

The bridge consists of metal ropes and steps for grated metal walkway and must be traversed with the aid of special safety equipment consisting of a harness, longes and carabiners, provided by the staff before the start of the activity. The equipment is worn in the briefing areas with the support of our operators and must be used in compliance with the safety rules indicated during the initial training on the ground.

The minimum height of users is 140 cm and a lifeline between 60 and 120 cm.

“Ponte nel Sole” is open to adults and children between 12 and 18 years of age under the supervision and control of an adult; this means that the accompanying adult must necessarily walk the bridge with the minor. Parents are not allowed to carry infants and small children in backpacks or baby carriers.

Animals of any breed and size are not allowed to enter the Tibetan bridge and may not remain unattended on site.

By accessing the route, the user implicitly accepts entirely these rules and conditions of sale received at the time of booking and in any case visible on www.visitdossena.it.

ACCESS TO THE ROUTE

In order to perform the activity at height, one must be in good psychophysical shape, not be pregnant, have no heart problems, and not have taken alcohol, psychoactive substances, or drugs that limit one's lucidity.

For disabled participants, the organisation reserves the right to request a medical certificate attesting their aptitude to be able to carry out the route; service by disabled persons will in any case be subject to the unquestionable assessment of Azienda Speciale Dossena.

It is not permitted to enter the bridge with one's own safety equipment; this is included in the price and is provided by our organisation.

MODIFICATION/CANCELLATION OF THE SERVICE

The Azienda Speciale Dossena reserves the right, at its sole discretion, to change the times and methods of service provision, if for reasons of force majeure, such as adverse weather conditions (rain or strong wind) and/or environmental situations and/or conditions of the plants and facilities that do not allow the service to be provided safely, even for limited periods of time during the day. In this case, the consumer will be entitled to a refund in the form of a voucher that can be used within 6 months from the date of issue. In any case, Azienda Speciale Dossena shall not be obliged to reimburse any expenses for travel, transport, accommodation etc. etc. that the Consumer may have incurred in relation to the provision of the Service subject to cancellation or modification.

The Service shall be deemed to have been used by the Consumer in the event of its total or partial renunciation at the time of use for any reason whatsoever and therefore no total or partial reimbursement shall be due by Azienda Speciale Dossena.

ACCESS TITLE

The "Ponte nel Sole" entry ticket allows the crossing of the Tibetan bridge for the time necessary to complete the route only once and exclusively on the day and time slot selected at the time of booking/purchasing. The price includes the rental of the safety equipment (harness, longes, carabiners), which, once delivered, is kept under the user's responsibility and may not be left unattended or given to third parties until it is returned to the operator present on arrival

PRE-DEPARTURE BRIEFING

The briefing (initial explanation) is compulsory for both children and adults. It lasts approximately 5 minutes and includes an explanation on the ground on the use of the equipment and the techniques for crossing the suspension bridge. Minors must attend the briefing followed by the accompanying adult who will accompany them until the end of the activity. It is forbidden to start the "Ponte nel Sole" without attending the briefing and without the authorisation of the operator on duty present at the start. In the event of serious non-compliance with the regulations, the operators may remove the user from the route without any obligation to refund.

Safety on the course is absolute as long as the simple rules indicated in the briefing are followed, however, as this is a normal sporting activity, the associated risks such as minor injuries or superficial grazes remain. In case of need or emergencies, the bridge operators will always be present and at your disposal.

CLOTHING TO WEAR

Sportswear in line with the season and suitable shoes (hiking or trainers) are recommended; gloves are also recommended.

Access to the bridge is not permitted with open shoes such as: beach slippers, flip-flops, clogs, espadrilles and/or any shoe with a leather sole, heel or wedge. Shoes must be of the closed type with laces or a buckle and must have a non-slip rubber sole, ensuring maximum stability and grip when walking.

The operators reserve the right to check the suitability of clothing.

GENERAL PROVISIONS TO BE OBSERVED BY THE USER

- Read the posted regulations;
- Dressing the harness in the presence of the operator;
- Listen to the briefing before starting the activity;
- Use the supplied equipment correctly: harness, longes, carabiners;
- Always use both carabiners on the safety ropes;
- Do not stop more than a few minutes on the bridge;
- Proceed one at a time;
- Do not purposely swing the bridge with movements that are not necessary for normal progression;
- Do not reverse direction;

- Take care of securing glasses, mobile phones and video/photographic equipment;
- Do not carry objects that could fall and cause injury to people below;
- Minors may only enter the facility with an accompanying adult;
- In the event of difficulty, sickness, inability to proceed, or an accident on the route, wave your arms (if possible) above your head and draw the attention of the staff or alert the nearest user (if possible), or wait for help to arrive;
- Users who do not abide by the rules may be removed;
- In the event of a thunderstorm, for safety reasons, it is forbidden to approach the bridge structures and walk across it.